



STROUD DISTRICT COUNCIL

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Draft Performance Monitoring Report Q3: Housing Committee

Date of Meeting		
Attendees	Members: Lindsey Green & Stephen Davies Officers: Keith Gerrard	
Performance Update (See report below)		
Council Plan Priorities (see performance management system)	Summary:	Progress & RAG Status
	Action Plans:	6 On Target
	See detailed report below.	2 Not started
	<i>Actions where no information has been provided will be highlighted</i>	0 Overdue
		Total 8
Council Plan Performance Indicators or Milestones (see performance management system where applicable)	Summary:	Progress & RAG Status
	Milestones: (6)	1 On Target
		2 Completed
	Performance Indicators:	3 Not started
		2 Reported
		14 Not yet available
	Total 22	
Reports being presented to this Committee associated with Council Plan:	CW2.4 - Review of Tenant Engagement & Empowerment Strategy Update on Tenant Handbook Revised Civil and Financial Penalties Policy CW2.1 - New Homes and Regeneration Programme Update	
Service Area Indicators (not covered in Council Plan)		

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Risks	Corporate Risk Register presented to Audit & Standards Committee. <i>List any relevant Service specific risks.</i>
Relevant finance issues	See Q3 Budget monitoring report
Any other service issues considered at the meeting (eg staffing / resources)	
Follow up (any issues for consideration at the next meeting)	

Any issues of significant concern to be reported to Audit and Standards	
Any actions/recommendations for the Committee	
Report submitted by	
Date of report	

Please complete and return to the Democratic Services ASAP for circulation to the Committee





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Action Plans, Milestones & Indicators (30)



CW2: Affordable homes: Build affordable, energy efficient homes and deliver high quality services for all tenants by investing in the renovation of existing council homes and meet a range of housing needs for those who experience disadvantage and creating a culture of tenant engagement and empowerment.

Code	Action Required / Description	Deadline	% Complete	Lead Officer	Status	Comments
CW2.1	Deliver new affordable homes across the District through planning policy and work with partners, including community-led housing groups, housing associations and via our own New Homes Programme, which will deliver EPC-A rated properties in line with our Strategy for New Council Homes 2020-2024.	31/03/2024	20	Pippa Stroud	On Target	22/03/2022: Quarter 3: Work on this element of delivery is composed of three elements; the first being the element relating to affordable housing policy formation which takes place via the Local Plan process. The new Local Plan has been submitted and is awaiting examination and adoption. The second element of delivery relates to responding to planning applications to secure the quantum, design and tenure of new affordable homes as part of market housing applications. The third element relates to our work with the Gloucestershire Rural Housing Partnership which aims to deliver new affordable housing in rural areas, usually utilising rural exception planning polices.
» CDPCW2.1a	Number of new affordable Council homes completed p.a.	N/A	N/A	Alison Fisk	Target: Actual:	
» CDPCW2.1b	Number of new affordable homes completed p.a. by partners	N/A	N/A	Pippa Stroud	Target: 120 Actual:	Annual figures not available until June 22
CW2.2	Invest £30m over the next 5 years to repair, maintain and invest in current council housing stock and bring empty council homes back into use as soon as possible.	31/03/2026	15	Joe Gordon	On Target	22/03/2022: Quarter 3: Rolling programme to invest in properties as they become vacant is in place. Repairs and maintenance programmes remain on track to deliver outcomes for stakeholders, and planned delivery programmes are developed and be implemented on a rolling programme

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» CW2.2.1	A rolling 5-year investment plan is agreed (as part of the MTFP) • Quarterly actual delivery tracks 5-year investment plan	31/03/2026	100	Joe Gordon	Completed 	22/03/2022: Quarterly monitoring will be reported at Housing Committee
» CDPCW2.2a	Spend per council property in upper quartile compared with peers	N/A	N/A	Joe Gordon	Target: Actual:	
» CDPCW2.2b	Empty property (void) ready to let turnaround time in upper quartile compared with peers	N/A	N/A	Joe Gordon	Target: Actual:	
CW2.3	Prioritise the prevention of homelessness by delivering the Next Steps Accommodation Programme and invest in temporary accommodation and specialist support, including working with partners countywide to develop the specialist housing and support needed.	31/03/2024	25	Pippa Stroud	On Target 	22/03/2022: Quarter 3: Council agreement received to provide capital funding to support the purchase of the former Minister's House Gloucester City Homes has applied for change of use planning permission to convert to temporary accommodation.
» CW2.3.1	Financial investment in support and temporary accommodation (C)	31/03/2024	0	Pippa Stroud	Not Started 	22/03/2022: Council consent received to grant fund Gloucester City Homes to purchase a vacant property for conversion to temporary accommodation.
» CDPCW2.3a	Increase the number of homeless cases prevented by 25% p.a.	N/A	N/A	Pippa Stroud	Target: Actual: 62	
» CDPCW2.3b	Reduce the number of households in temporary accommodation after 56 days by 25% pa	N/A	N/A	Pippa Stroud	Target: Actual: 49	
CW2.4	Provide more opportunities for resident involvement in housing decisions through delivery of the Charter for Social Housing Residents and our continuing commitment to build on resident involvement opportunities.	31/03/2023	25	Kevin Topping	On Target 	22/02/2022: Quarter 3: February has shown interest from 3 tenants, 2 from general needs and one from independent living

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» CW2.4.2	Cross service tenants' scrutiny panel established with half yearly report to HC on work programme delivery.	30/12/2022	10	Kevin Topping	On Target 	22/02/2022: Resourcing has caused delays in this activity, as the service redesign comes into effect and the Task and Finish group recommendations are reflected in further work regarding the tenant involvement and empowerment standard
» CDPCW2.4a	80% of tenants are satisfied with the training they receive	N/A	N/A	Kevin Topping	Target: Actual:	
» CDPCW2.4b	80% of tenants are satisfied with the quality and relevance of SDC tenant events they attend	N/A	N/A	Kevin Topping	Target: Actual:	
» CDPCW2.4c	10% increase in the overall number of tenants engaged, including all consultation events, scrutiny panels and performance management activity. Baselines to be confirmed	N/A	N/A	Kevin Topping	Target: Actual:	February has shown interest from 3 tenants, 2 from general needs and one from independent living
» CDPCW2.4d	Increase the number of tenants engaged who are under 30 years old, including all consultation events, scrutiny panels and performance management activity. Baselines to be confirmed	N/A	N/A	Kevin Topping	Target: Actual:	
CW2.5	Continue to invest and deliver the programme to modernise our Independent Living homes for older people.	31/03/2026	50	Alison Fisk	On Target 	27/01/2022: Quarter 3: see update on programme to HC 1st Feb 2022
» CDPCW2.5	Number of Independent Living Schemes modernised	N/A	N/A	Alison Fisk	Target: Actual:	

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EC3: Sustainable Construction and Retrofit: Work with partners to retrofit our council housing stock and other public sector buildings, and investing in the skills and capacity in the local economy so all buildings across the district can become energy efficient

Code	Action Required / Description	Deadline	% Complete	Lead Officer	Status	Comments
EC3.1	Agree a costed plan to retrofit all council homes as necessary and begin the first phase of delivery to realise optimum emission reductions and achieve an average Energy Performance Certificate (EPC) rating C across all council homes by 2030.	31/03/2024	10	Joe Gordon	On Target	22/03/2022: Quarter 3: Costed action plan agreed at September 2021 Housing Committee. First phase of delivery will commence in April 2022
» EC3.1.1	Agree an investment plan to retrofit council homes	31/03/2023	100	Joe Gordon	Completed	
» CDPEC3.1	Number of homes retrofitted each year (Average 470 / year)	N/A	N/A	Joe Gordon	Target: Actual:	
» CDPEC3.1(C)	Tonnes of carbon saved through council home retrofit i) cumulative since April 2019, ii) in previous quarter	N/A	N/A	Joe Gordon	Target: Actual:	
EC3.3	Develop partnerships, provide advice, and support local action to help private home owners and businesses meet the retrofit challenge (CN2030 BE2, BE7 and BE8)	31/03/2023		Maria Hickman	Not Started	
» EC3.3.1	Annual reporting on capacity to service the district's businesses and homes with support for retrofit. Baseline drawn from the first annual report due Feb 2022.	31/03/2022	0	Maria Hickman	Not Started	

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» EC3.3.2	Establish a working group to consider Retrofit Centre for Excellence and establish aims, objectives and identified projects (working group in place Summer 2022, work plan identified by Jan 2023).	30/01/2023	0	Maria Hickman	Not Started	
» CDPEC3.3	Number of successful projects and schemes in the district to help private home owners and businesses meet the retrofit challenge	N/A	N/A	Maria Hickman	Target: Actual:	
» CDPEC3.3a (C)	Number of enquiries to Warm & Well Advice line	N/A	N/A	Maria Hickman	Target: Actual:	
» CDPEC3.3b (C)	Number of measures installed through Warm & Well Scheme	N/A	N/A	Maria Hickman	Target: Actual:	

EC6: Renewable energy: Increase the proportion of energy generated by renewable sources in the district and work on decarbonizing existing networks.

Code	Action Required / Description	Deadline	% Complete	Lead Officer	Status	Comments
EC6.4	Deliver key low carbon demonstrator projects, including a project for 7 homes in Draycott, Cam.	31/03/2023		Joe Gordon	Not Started	